

### **HISTORY**

- "Foster Home": Opened in 1990
- RTF until 2009
- Maximum capacity: 9 residents
- Average occupancy: 3-5 per year
- Users: 90% + Anglophones

### **CHALLENGES**

- Lack of use = annual operational deficit
- Positive Community Response:
- ✓ "Friends of Grosse Ile Foster Home"
- ✓ Contribution to the improved quality of life of residents
- Carried out a needs assessment
- ✓ Launched promotional strategies
- ✓ Launched fundraising campaigns
- Service Gap

## **INNOVATIVE PROJECT 2009**

- Creation of Advisory Committee
- Proposal to ASSSGIM for the "Innovative Project"
- Implementation of new bilingual services
- ✓ RTF (3)
- ✓ RI (2)
- √ CHSLD (2)
- Result : Immediate increase in occupancy
- The "Foster Home" becomes the Serenity Residence

# A BUMP IN THE ROAD

- An unexpected re-evaluation of services
- 18 month transition period (CAMI, MUN. GI & CSSS des lles)
- Creation of the Serenity Residence Committee



#### **COLLABORATION & PARTNERSHIPS**



- CAMI
- The Municipality of Grosse Ile
- The French community of Grande Entree
- The Serenity Residence Committee
- CSSS des lles
- The Anglican Parish of the Magdalen Islands
- Centre d'action Benevole and Collective Kitchens
- Volunteers and citizen support



# **Fun at Serenity**



## PRESENT DAY

- Responding to community needs:
- ✓ Private Manager
- √ 8 room capacity
- ✓ Capacity to accommodate various levels of autonomy
- ✓ Bilingual services / mixed cultures
- ✓ Provides employment to 6 part-time employees annually

#### STEPS TO ENSURING SUSTAINABILITY

- Hiring of a Development Agent
- ✓ Long-term management plan
- ✓ Fundraising strategy
- ✓ Marketing plan
- Community Support
- ✓ Committee commitment
- √ Volunteer and community commitment
- On-going support from the CSSS des lles
- Change in mentality

# **THANK YOU!!**









