Adapting Health and Social Services Programs into English

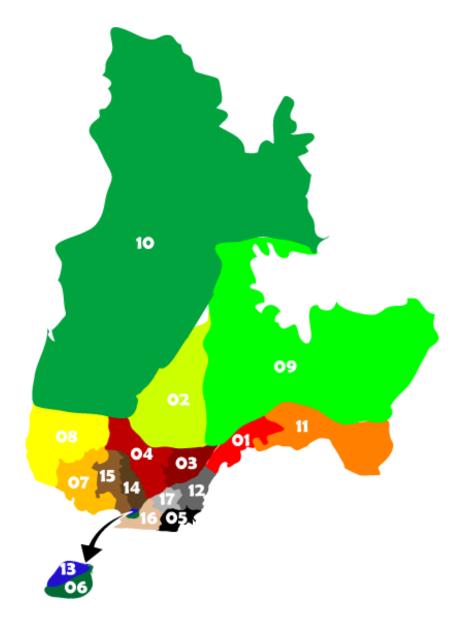
Abitibi-Témiscamingue Region

(March 2011)



Abitibi-Témiscamingue







2

Abitibi-Témiscamingue

• 65,000 km² (4th largest region in Quebec)

• 5 RCMs



Population of Abitibi-Témiscamingue



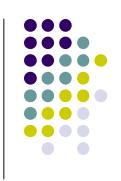
- Around 145,000 residents, representing 1.9% of Quebeccs population
- Population is younger than in the rest of Quebec
- Slightly higher proportion of males

Population of Abitibi-Témiscamingue (Continued)



- 5,100 people whose mother tongue is English
- 1,700 people for whom English is the only official language spoken
- 7 Algonquin communities, representing about 6,500 people
- Presence of Cree

Abitibi-Témiscamingue Health and **Social Services Network**

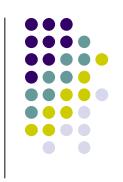




Six HSSCs:

- La Vallée-de-lopr HSSC
- Rouyn-Noranda HSSC
- Les Eskers de la Abitibi HSSC
- Aurores-Boréales HSSC
- Lac-Témiscamingue HSSC
- Témiscaming-et-de-Kipawa **HSSC**

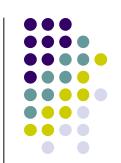
Abitibi-Témiscamingue Health and **Social Services Network**



Four rehabilitation centres:

- La Maison rehabilitation centre
- Abitibi-Témiscamingue youth centre
- Clair Foyer Abitibi-Témiscamingue intellectual disability rehabilitation centre
- Centre Normand

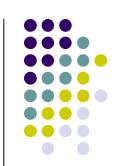
Distribution of Abitibi-Témiscamingue's **Population by HSSC Area**



(Statistics Canada, 2007 Census)

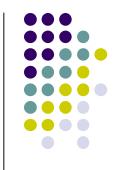
HSSC Area	Total Population	Population Whose Mother Tongue Is English
La Vallée-de-lø	43,302	1,325
Rouyn-Noranda	39,490	995
Les Eskers de la	24,346	370
Aurores-Boréales	21,047	165
Lac-Témiscamingue	13,338	990
Témiscaming-et-de-Kipawa	3,669	1,280
A-T Region	145,192	5,100

Population of Abitibi-Témiscamingue by Age Group



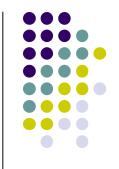
(Statistics Canada, 2007 Census)

Age Group	Total Population	Population Whose Mother Tongue Is English
0-14 years old	24,923	840
15-24 years old	19,317	647
25-44 years old	38,340	1,378
45-64 years old	43,431	1,487
65+ years old	19,181	727
Total	145,192	5,100



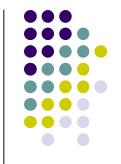
La Vallée-de-l'Or Area

Age Group	Total Population	Population Whose Mother Tongue Is English
0-14 years old	7,580	200
15-24 years old	5,866	162
25-44 years old	11,715	334
45-64 years old	12,933	434
65+ years old	5,208	196
Total	43,302	1,325



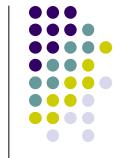
Rouyn-Noranda Area

Age Group	Total Population	Population Whose Mother Tongue Is English
0-14 years old	6,511	95
15-24 years old	5,429	106
25-44 years old	10,596	253
45-64 years old	11,703	338
65+ years old	5,251	202
Total	39,490	995



Les Eskers de l'Abitibi Area

Age Group	Total Population	Population Whose Mother Tongue Is English
0-14 years old	4,279	60
15-24 years old	3,319	60
25-44 years old	6,479	109
45-64 years old	7,292	103
65+ years old	2,977	44
Total	24,346	370



Aurores-Boréales Area

Age Group	Total Population	Population Whose Mother Tongue Is English
0-14 years old	3,481	8
15-24 years old	2,654	16
25-44 years old	5,103	35
45-64 years old	6,528	59
65+ years old	3,381	28
Total	21,047	165





Lac-Témiscamingue Area

Age Group	Total Population	Population Whose Mother Tongue Is English
0-14 years old	2,370	227
15-24 years old	1,583	157
25-44 years old	3,311	333
45-64 years old	4,055	190
65+ years old	2,019	69
Total	13,338	990



Témiscaming-et-de-Kipawa Area

Age Group	Total Population	Population Whose Mother Tongue Is English
0-14 years old	702	270
15-24 years old	466	154
25-44 years old	1,136	391
45-64 years old	920	326
65+ years old	445	130
Total	3,669	1,280

Health Profile

Health-Related Behaviours



















- 54% of the population is overweight (51% in 2003)
- 28% of the population is sedentary
- 50% of the population does not use walking as a means of transportation





Lifestyle Habits (Continued)

- 61% of the population does not consume five servings of fruits and vegetables per day
- Around 6% of the population aged 12 and over has a high-risk level of alcohol consumption, and 25% has a high level of alcohol consumption
- Over 25% of the population aged 12 and over are smokers





Chronic Health Problems: Some Data



- Diabetes: approx. 6.5% of people aged 20 and over
- Arthritis and rheumatism: 17%
- Hypertension: 16%
- Back pain: 16%
- Asthma: 11%
- Heart disease: 5%
- Chronic bronchitis: 3%
- Etc.

Adapting Programs into English

Promoting Health and Prevention among English-Speaking Clients



Prevention and Promotion

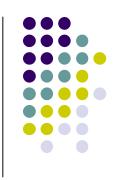


> For everyone: 0-5-30 Program

Healthy cooking education: child care centres, school and health sectors, Aboriginal Friendship Centres



Prevention and Promotion





Youth: addiction prevention (Système D)



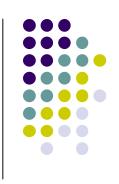
Seniors: fall prevention (STAND) **UP!** program)





- Women: Quebec Breast Cancer Screening Program (PQDCS)
- Population aged 18 and over:
 Self-Managed Care Program: Living a Healthy Life with Chronic Conditions





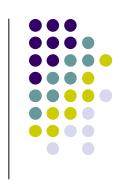
- Health and social services institutions
- English-language regional committee
- Community resources (Neighbours, various associations)
- The three anglophone schools
- Anglophone Aboriginal communities
- The two Aboriginal Friendship Centres
- And the other regions

Adapting Programs into English

Steps

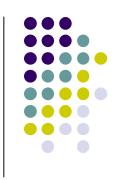


2010-2011



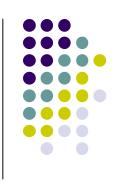
- Profile of English-speaking population
- Profile of services offered in English at institutions
- Satisfaction survey on accessibility of services in **English**
- Identification of programs offered by HSSCs

In Future: 2011-2012



- Identifying programs to adapt into English
- Verifying institutionsqability to offer these programs in English (e.g., having staff able to speak English)
- Supporting institutions with respect to setting up programs in English

In Future: 2012-2013



- Implementing programs for the anglophone population
- Evaluation process



Challenges



- Human, material, and financial resources of institutions and partner organizations
- Low population density of the regions anglophone population (making them harder to reach)



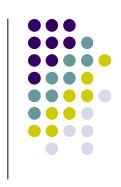
Challenges (Continued)



- Staff
 ability to express themselves in English
- Availability of documents in English
- Partnersqpriorities







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Thank you!



