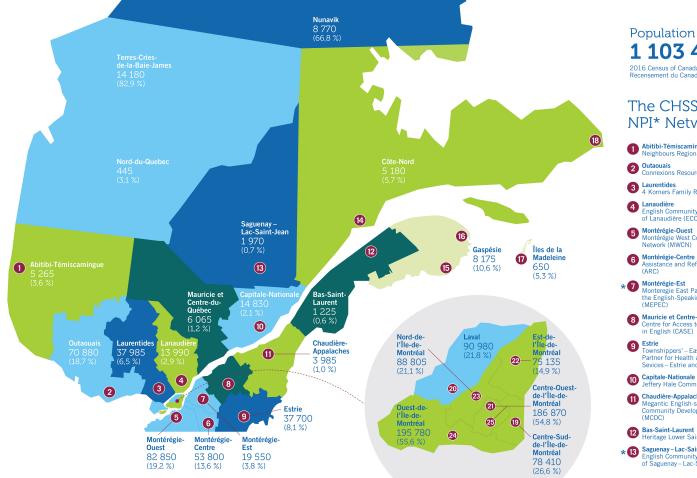


# **The Partnership Approach**

## Celebrating Resiliency Conference Dr. Joanne Pocock February 1, 2022



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1 103 475	13,7 %
2016 Census of Canada Recensement du Canada, 2016	of Quebec du Québec
The CHSSN NPI* Network	Le réseau NPI* du CHSSN
Abitibi-Témiscamingue Neighbours Regional Association	14 Côte-Nord North Shore Community Association (NSCA)
<ul> <li>Outaouais Connexions Resource Centre</li> <li>Laurentides 4 Korners Family Resource Center</li> </ul>	Gaspésie Committee for Anglophone Social Action (CASA)
4 Lanaudière English Community Organization	6 Gaspésie Vision Gaspé-Percé Now (VGPN)
of Lanaudière (ECOL) <b>Montérégie-Ouest</b> Montérégie West Community	Council for Anglophone Magdalen Islanders (CAMI)
Network (MWCN) Montérégie-Centre Assistance and Referral Centre (ARC)	<ul> <li>Côte-Nord Coasters Association (LNSCH)</li> <li>Centre-Sud-de-l'Île-de-Montréal Collective Community Services</li> </ul>
Montérégie-Est Monteregie East Partnership for the English-Speaking Community (MEPEC)	(CCS) 20 Laval AGAPE – The Youth & Parents AGAPE Association Inc.
8 Mauricie et Centre-du-Québec Centre for Access to Services in English (CASE)	2) Centre-Ouest-de-l'Île-de-Montréal African Canadian Development & Prevention Network (ACDPN)
9 Estrie Townshippers' – Eastern Townships Partner for Health and Social	Est-de-l'Île-de-Montréal East Island Network for English- language Services (REISA)
Sevices – Estrie and ME Capitale-Nationale Jeffery Hale Community Partners	* 23 Nord-de-I <sup>°</sup> lie-de-Montréal East Island Network for English- language Services (REISA)
Chaudière-Appalaches     Megantic English-speaking     Community Development Corp.     (HOPO)	* 29 Ouest-de-l'Île-de-Montréal African Canadian Development & Prevention Network (ACDPN)
(MCDC) Bas-Saint-Laurent Heritage Lower Saint Lawrence	* 25 Centre-Ouest-de-l'Île-Montréal NDG Senior Citizens' Council (NDGSCC)
Saguenay – Lac-Saint-Jean English Community Organization of Saguenay – Lac-Saint-Jean	*Network in development.

# "

At the heart of the partnership approach are collaborative working relationships, where organizations achieve more by working together than working alone...without *synergy*, there is no partnership.

Put differently, one and one equals three!

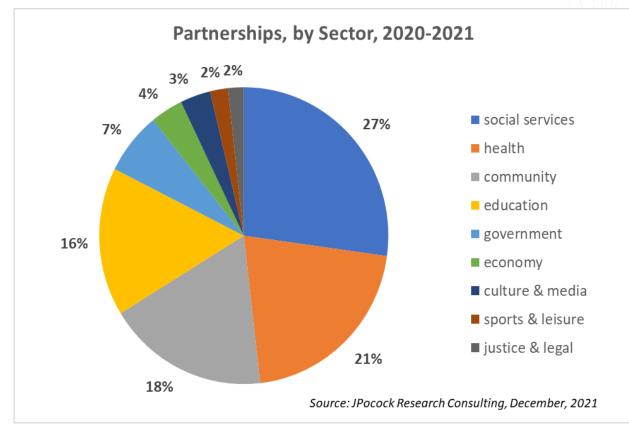
J. Pocock, "Quebec's English-speaking Community and the Partnership Approach of Its Networks in Health", *Language Minorities and Society, 2021*.



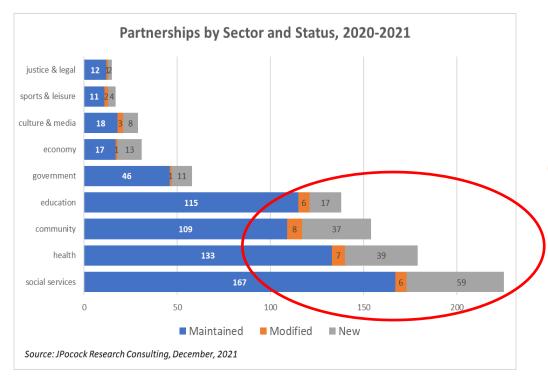
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### CHSSN Intersectoral Partnerships

Successful partnerships improving access to health services and the health of marginal populations are intersectoral.







### **Key Role in Health Crisis**

In the midst of the COVID pandemic, NPI partnerships remained stable and continued growing.



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### **Elements of Success**

- Expert in your territory
- Evidence-based decision-making
- Small steps
- Build trust
- Evaluate



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#### **Stages of NPI Partnership Development**

#### Engaging Community

 Sharing information with community members regarding their situation and gaining a bettter understanding of their health and social service needs and priorities

#### Developing a Strategy

· Establishing NPI goals and identifying potential partners in the region to approach

#### Knowledge Sharing

- Introducing the CHSSN-NPI Initiative to selected partners
- Sharing knowledge of the community and its situation
- Learning about priorities of our partners institutions/organizations

#### Partnership Planning

· Identifing activities, clarify roles and responsibilities, possible action plan

#### Joint Action

Implementing activities/action plan together

#### Accountablity

- · Reviewing results of joint actions and accountablity back to each other
- Revealing mutual benefits to the partnership

#### Integration

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 Integrating the NPI into regular and ongoing planning and activities of the partnering institution/organization and vice versa

#### Partnership Expansion

- · Expanding current activities or entry into a new domain of community needs
- · Planning to sustain the partnership into the future

Do you feel that community health networks provide you with knowledge, skills and support in meeting the needs of the English-speaking community?



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# **2021 CHSSN Survey to Health Partners and Professionals**



87% of health partners felt supported by NPI

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93% of health professionals felt supported by NPI





# **The Partnership Approach**

Thank-you!



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