A partnership initiative in Montérégie

CISSS de la Montérégie-Centre

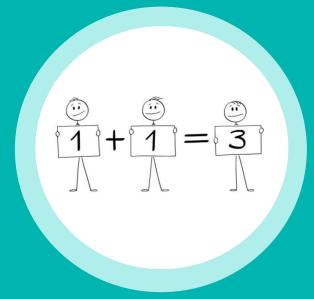
CISSS de la Montérégie-Ouest

CISSS de la Montérégie-Est

Assistance and Referral Center

Montérégie West Community Network

Montérégie East Partnership for the English-speaking Community



The Montérégie

 Large territory: 10,000 km² (2h driving time between Sorel and Huntingdon)

 Approximately 1,507,070 inhabitants of which 156,200 are English-speaking (10%)

• English-speaking population is not homogeneous (e.g. rural v. urban, multicultural for some territories)

To cover the territory, 3 CISSS and 3 NPI

CISSS de la Montérégie-Ouest NPI MWCN

CISSS de la Montérégie-Centre

NPI ARC

CISSS de la Montérégie-Est NPI MEPEC



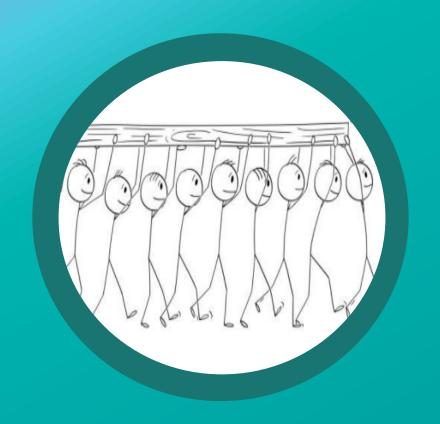
Regional collaboration between the public and community networks

- The CISSS and NPIs, along with other partners, are working together to improve access to services for the English-speaking population
- This collaboration is facilitated by:
 - Common objective guiding actions in the same direction: Facilitating access
 - ➤ Openness to the realities of others
 - ➤ Respect for the expertise/organisational realities that determine the involvement of each person
 - > Dedicated and available financial and human resources to support collaboration



Objectives Community Information to **Networking** Liaison partners/ **Translation of** networking documents **CISSSMO Pooling of Supporting** NPI: **CISSSMC** expertise/ **Adaptation of** people to **MWCN CISSSME** advisory support services/acces access services (With support ARC s program from liaison **MEPEC** officers) Information **Organisation** for the public **Employee** of activities awareness for the population Supporting language efforts Access to services for the English-speaking population

Projects that illustrate areas of collaboration



Round Tables and Partnership Tables for Englishlanguage services

- Round tables for the whole population Elderly, Youth, Mental Health, Municipalities, Caregivers etc...
- Partnership tables for English-language services (NPI):
 - Regional health and social services partnership table (about 31 partners, 8 meetings per year)
 - ➤ Chateauguay, Huntingdon and Pincourt partnership Tables
 - > East senior's discussion Table
 - **≻**Objectives:

Information to partners/ networking

Pooling of expertise/advisory support

Information for the public

Supporting language efforts

✓ To this end, organisation of joint activities (e.g. fairs, conferences, mental health table)

Activities arising from the English-language Partnership Tables

Events

Annual fairs (e.g. RHSSPT, Pincourt, Community evenings)

Information for the public

Information to partners/ networking

Star program

- Two cycles per year/approximately 35 appointments per cycle
- Employee and volunteer recognition (certificates, gift cards)



Activities arising from the English-language Partnership Tables (continued)

Committee for the Mental Health of the English-speaking

Population

Exchange of information on available services

- Pooling of expertise
- Creation of a resource directory and calendar monthly activity report
- ➤ Service Mapping

Information to partners/ networking

Pooling of expertise/advisory support

English Mental Health support group

- ➤ Support group offered by the CISSS
- ➤On the premises of an NPI, close to the English-speaking population

Information for the public

Other activities arising from the English-language Partnership Tables

- Training (e.g. elder abuse, mental health first aid)
- Respite for families of people with ASD
- Initiative for adults with developmental delay
- Activities for children during the Easter holidays
- National Day for the Elderly
- Activities for young children
- Collective kitchen activities
- Community evenings

Information to partners/
networking

Pooling of expertise/advisory support

Information for the public